



I'm not just an administrator.
I'm helping fellow Veterans access
advanced medical treatment.

VHA OPERATIONS AND SUPPORT

VA



U.S. Department of Veterans Affairs

Veterans Health Administration



[VAcareers.va.gov](https://www.va.gov/vacareers)



United by passion. Fueled by purpose.

The Department of Veterans Affairs (VA) is the largest, most technologically advanced health care system in the United States. We've grown from 54 domestic hospitals in 1930, to over 1,200 VA health care facilities across the U.S., its territories and possessions, and the Philippines. We strive to provide a professional, supportive environment where our patients—and you—can thrive.

When you join us, you'll receive a robust compensation package—competitive salaries, first-rate employment benefits, extensive education support, tuition reimbursement programs, nationwide job transfer opportunities, generous paid leave, and a variety of programs to help guide your professional growth and advancement.

But VA also has something that no other health care system can offer: the opportunity to serve our Nation's Veterans.

Did you know? VHA...

Received patient satisfaction scores higher than those in the private-sector health care industry for six consecutive years





Hundreds of positions to match your skill set.

Operations and support professionals play a vital role in helping deliver exceptional care to our Nation's Veterans. With that responsibility, we are looking for the highest-quality professionals for positions in more than 300 different disciplines at VA. You'll find opportunities in Accounting, Contracts, Finance, Information Technology, Human Resources, and many more. And with the size and scope of the VA health care system, you have the freedom to grow professionally by learning from and exchanging best practices with other professionals in our network.

Come meet our extraordinary patients ... they'll show you why a VA career is so rewarding.

If you've ever mingled with a group of Veterans, you've witnessed the special camaraderie they share with one other. That bond extends to our operations team and support professionals. From injured active-duty personnel to Veterans of all ages, our patients rely on dedicated VA employees to deliver unique and resourceful solutions, whether navigating financial records or ensuring their medical history is easily accessible to their treatment care teams.

As a result, the entire VA care team receives the deepest appreciation from the many brave, grateful individuals who have served our Nation.

Lifetime of learning.

To help you advance your career as you address the needs of America's Veterans, VA provides robust continuing-education opportunities and exceptional programs for training and leadership development, including:

- **Technical Career Field Program:** Enroll in one of the largest training programs at VA and learn the specialized knowledge needed for many positions
- **Graduate Healthcare Administration Training Program for Residents & Fellows:** Gain in-hospital administrative experience during an intensive, year-long program with VA health care administrators and support professionals
- **Health Systems Management Trainee Program:** This rigorous, 12-month program is a primary path for highly trained healthcare administration professionals supporting management within VA medical facilities

Did you know? VHA...

Earned quality scores that exceed the national average, according to three different quality assessment organizations

When you provide the best care, you deserve the best benefits.

In return for helping VHA provide the best possible care for America's Veterans, you'll get an extensive bundle of employee benefits.

- Paid vacation/personal time, paid sick leave (no limit on accumulation), and 10 paid Federal holidays. Vacation time begins to accrue immediately on your start date.
- Voluntary Leave Transfer Program allows you to receive donated days off from other employees in times of medical emergencies.
- Group health insurance plans, including dental, vision, and long-term care, with the majority of premiums paid by the Federal Government. Insurance may become effective as soon as the first, full pay period after beginning duty.
- Term life insurance, with family and additional coverage options available.
- Health care and dependent care Flexible Spending Accounts.

Work anywhere—and take your benefits with you.

Mobility is one of the great advantages of being part of VHA. You can work in any of our advanced facilities in all 50 states, the District of Columbia, Puerto Rico, Guam, American Samoa, and the Philippines. Best of all: when you transfer to a location where there is an available position, you won't lose any benefits, vacation accrual, or—in most cases—your current salary rate. Some VHA facilities are even authorized to pay relocation if there is a high need to fill a position.

Whether you want to enjoy living by the beach, near the countryside, or in a bustling metropolis, chances are you'll find a VHA facility nearby.

- The Federal Employees' Retirement System (FERS): a three-tier retirement plan composed of Social Security, FERS basic benefits, and the Thrift Savings Plan (TSP).
- Tuition reimbursement for full-time VHA employees if funding allows.

Perks at VHA facilities.

- A smoke/drug-free workplace
- Child care at some locations
- A child care subsidy program
- Free parking at most locations
- Transit subsidy programs at most locations
- Workforce and leadership development programs
- Credit unions
- Dining options and a tax-free retail store

To learn more about VHA career opportunities, visit VAcareers.va.gov or call (844) 456-5208.

Did you know? VHA...

Installed an electronic patient record system that is one of the best in the Nation, earning Harvard's prestigious Innovations in American Government Award





Join us in helping those who have helped our country.

Apply today and discover the kind of immense personal fulfillment that can only come from working with our Nation's Veterans.

VAcareers.va.gov | (844) 456-5208 | VAcareers@va.gov

Veterans looking for career assistance outside VA can visit www.vets.gov or www.fedshirevets.gov.

VA



U.S. Department of Veterans Affairs

Veterans Health Administration

“To care for him who shall have borne the battle and for his widow, and his orphan.”

— Abraham Lincoln

These words became the motto of the Department of Veterans Affairs, and they are inscribed on the front of our headquarters.



VAcareers.va.gov