

NETWORKED ► NATIONWIDE



Department of
Veterans Affairs
An Equal Opportunity Employer

HEALTH INFORMATION MANAGEMENT AT VA
VA – The career you want, the future you deserve



The Best Care

America's veterans receive the most technologically advanced care in the Nation.

Advanced information technology in the patient care setting enhances patient safety, improves diagnoses, and keeps our interdisciplinary care teams focused on patients. We take great pride in our technology, and we are focused on hiring only the best Health Information Management (HIM) professionals to run it. This philosophy has already resulted in great achievements:

- VA has outscored the private sector in patient satisfaction for six consecutive years.
- VA quality scores exceed the national average according to three independent quality assessment organizations.

Through collaboration with like-minded information technology professionals, you will work on our Harvard University recognized Computerized Patient Record System (CPRS) and other advanced medical technologies to ensure our veterans continue to receive only the highest quality care.





The Best Careers

Work with some of the most cutting-edge medical and health information technologies anywhere.

As a VA HIM professional, you'll put your skills to the test as you manage and build upon technologies that experts say are the best in the Nation.

Computerized Patient Record System

Networked across VA's 1,400 sites of care, CPRS makes health records instantly accessible to our care teams. It includes decision support, integration of medical images, electronic signatures, physician order entry, and more. CPRS recently earned Harvard University's prestigious "Innovations in American Government Award."

Bar Code Medication Administration

VA's most rapidly adopted technology, the BCMA system has now virtually eliminated dispensing errors.

My HealthVet

This site lets veterans access their complete health history, graph recent health readings, order prescription refills, and more. VA HIM professionals are evolving this site into a virtual partnership between veterans and their care teams.

Telemedicine

Our telemedicine initiatives ensure the continuity of veterans' care from a distance through remote consultations, structured messaging, video teleconferencing, remote physiologic monitoring devices, and more.

VA is at the forefront of the technological wave. Join VA and discover the rewards of managing the flow of health information for the Nation's largest integrated health care system.

The Best Benefits

At VA, HIM professionals put cutting-edge technology in the hands of our health care professionals. In return for our employees' dedication to delivering exceptional information management, we offer highly competitive salaries, as well as robust benefits that are unmatched in the private sector.

- Annual paid leave package, in addition to 10 Federal holidays
- Family and Medical Leave Act, Family Friendly Leave Act, and Voluntary Leave Transfer Program to provide leave for various health reasons
- Up to 15 days of military leave for active reservists and National Guard members
- A variety of comprehensive health, life, and long-term care insurance options, all with reasonable and partially paid premiums
- Federal Employees Retirement System (FERS), with basic contribution and matching by the Federal Government
- Tuition support in some facilities
- Free parking at most facilities
- Smoke-free and drug-free workplace
- Employee wellness programs
- Child care available at some facilities
- Credit unions



The Best Opportunities

VA can take you anywhere you want to live and work. With more than 1,400 sites of care throughout all 50 States, the District of Columbia, and U.S. Territories, VA puts a wide range of local, regional, and national level job opportunities at HIM professionals' fingertips. These opportunities include positions in leadership, management and supervision, teaching, consulting, compliance, informatics, revenue, data quality analysis, decision support and a host of other areas.

As a VA HIM professional, you'll be responsible for the full range of health information functions, such as electronic records management, imaging, medical legal issues, data quality and improvement, coding, and privacy. Working at VA also offers the opportunity to play an integral role in privacy, information security, resource allocation, research, compliance, reimbursement, The Joint Commission accreditation, systems expansion, and the education of health care providers.

Upward Mobility

VA's Baby Boom generation is reaching retirement age. That reality, coupled with the sheer size of the VA system, offers major opportunities for rapid advancement, and not just within the health information field. Some of VA's current leadership are former HIM professionals who utilized VA's upward mobility training programs to launch their executive careers.

Professional Growth

VA has also invested in an information technology infrastructure that fosters professional development. Our networking systems help you stay on top of technology's latest developments and in touch with thousands of HIM colleagues across the Nation. VA HIM professionals support one another by sharing information, research, and best practices through mail groups, regular teleconferences, online training, and more.

VA – The career you want,

1-800-949-0002

Educational Advancement

VA recognizes the importance of ongoing education for employees and the benefit it provides to our patients. Our HIM professionals have abundant, no-cost continuing education opportunities available to them, including:

- Tuition support and paid time off for approved job-related courses
- VA-sponsored, on-site educational programs, including satellite presentations, online courses, and webcasts
- National, regional, and local HIM-affiliated conferences
- Upward mobility training programs

HIM Internship Opportunities

Some VA HIM positions require specialized knowledge exclusive to our systems, policies, laws, technology, and Federal rules and regulations. Therefore, your HIM career at VA may begin with a two-year, paid internship in the Technical Career Field (TCF) Program.

Under the guidance of an assigned preceptor, HIM interns gain substantive experience that prepares them for the responsibilities and expectations of a VA career. Training is conducted via on-the-job training, formal training at conferences, satellites, online courses, rotations to other facilities or offices within VA, and shadowing.

Upon successful completion of the training program, you will have an opportunity to be non-competitively placed in a position within the VA system where there is a need for your particular skills and talents.

For more information about VA's TCF internship opportunities, visit www.VAcareers.va.gov/TCF or write to VHATCFProgramManager@va.gov.

Good

"I believe VA's HIM program is the best in the field. I've worked on projects and tasks that have directly impacted not only our department, but my entire facility. Throughout my career, VA has afforded tremendous opportunities for advancement. I started as a Medical Records Administration Specialist and then became Supervisor of Coding and Analysis. Today, I am a member of my facility's leadership, serving as the Compliance and Business Integrity Officer."

—Rebecca F. England, MHA, RHIA, CCP
Compliance & Business Integrity Officer



the future you deserve

www.VAcareers.va.gov

By a number of measures, VA is leading the Nation in health care delivery, and the news is spreading fast. Read some of what's been written to date about how our advanced medical technology is making the difference.

News Spreads Fast

“The Department of Veterans Affairs is today one of the few health systems – and by far the largest – that is virtually paperless.”

—*The Washington Post*

“... the veterans health care system, where advanced information technology today serves not only to deeply reduce medical errors, but also to improve diagnoses and implement coordinated, evidence-based care.”

—*Washington Monthly*

“Most private hospitals can only dream of the futuristic medicine [VA] practices today.”

—*Time Magazine*

“A big advantage for VA is electronic medical records. VA has the largest, and one of the most modern systems in the world. When a VA patient visits any facility in the country, the records are there ... The electronic records also allow VA to track its performance – to quickly learn what works and what doesn't – providing what many say could be a model for health care nationwide.”

—*NBC News*

VA's “integrated health information system, including its framework for using performance measures to improve quality, is considered one of the best in the Nation.”

—The Institute of Medicine



VA is revolutionizing health care every day.
Be a part of this groundbreaking team. Join VA.

VA Health Information Management positions are filled locally and each medical center has various opportunities available for HIM professionals. Contact the Human Resources Management Office at the VA facility where you desire employment consideration.

To find a listing of VA facilities and phone numbers, visit www.VAcareers.va.gov and click on "VA Networks." To gain a first hand view of VA health care, you are invited to visit the facility. Please call or write to arrange for an appointment.

For HIM-specific information, contact vha19oihimr@va.gov. Additional VA employment information can also be obtained by calling 1-800-949-0002 or writing to:

Department of Veterans Affairs
Placement Service
1555 Poydras Street, Suite 1971
New Orleans, LA 70112



1-800-949-0002

www.VAcareers.va.gov



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